Know where to go for care

Remember, if you have a medical emergency, go to your nearest emergency room or call 911.

Primary Care

When you need to be seen within days or weeks.



- Immunizations
- Labor & Industry (also known as workers' comp) for injuries that happen on the job
- Management of chronic conditions or pain
- Management of ongoing allergies
- Medication review
- Yearly check-ups and screenings
- Yearly child wellness checks and sports physicals

Primary Care is an option for most Priority Care conditions, except broken bones.



Emergency Care

When you need to be seen within minutes or hours.

- Broken legs, hips, shoulders, head/skull, neck or back
- Chest pain
- Difficulty breathing
- Head and eye injuries
- Loss of consciousness
- Severe bleeding that won't stop
- Sudden blurred vision or loss of vision



Priority Care

When you need to be seen today.

- Asthma attacks
- Skin conditions like boils, cysts, abscesses, rashes
- Injuries from falls
- Minor to moderate burns or cuts that need stitches
- Prescriptions to treat common infections (sinus, ear, urinary tract, strep throat, pneumonia, etc.)
- Sprains or breaks (hands, fingers, arms, toes or feet)
- Sudden sharp or shooting pain that doesn't go away (for chest pain, go to the emergency room)
- Symptoms of sexually transmitted diseases

Includes Urgent Care at PeaceHealth University District, Same Day Care at Ketchikan Medical Center, and PeaceHealth Valley River Pediatrics Plus

